

Online Registration/Mgmt Software Providers Feature Comparison

<u>Feature</u>	<u>Thriva</u>	<u>Other Competitors</u>
Credit Cards Accepted	Yes	Yes
GL Number Tracking	Yes	Yes
Check Sent When?	Every other week	Every other week
Set-Up Fee	\$825	\$3000
Processing Fees	See Attached Table	See Attached Table
Program Coordinators have access to their programs only	Yes	No
Recreation Department can add to drop down lists	Yes	No
Create Multi-Year Reports	Yes	No
Customizable Reporting	Yes	No
Will customers think they are still on the Org Website?	Yes	No
Unlimited Technical Support	Yes – select packages	Yes
Can Org backup the databases to our servers	Yes	Yes
Flags customers with scheduling conflicts	Can be created to do	Yes
Reminder notes on customer receipts	Yes	Yes
Temporary Holds for facilities reservations	Yes – New Feature	Yes
Wait list feature	Yes	Yes
Discount Feature	Yes	No
Instant confirmation email to customers	Yes	No
Attach document to confirmation email (i.e. directions to park, etc.)	Yes	No
Email list management	Yes	Yes
View registrations by family	Yes	Yes
Keep records of all communication with individual customers	Yes	No
Inventory tracking for T-Shirts, etc. (if selling)	Yes	No
Smooth look and feel for website design	Yes	No